

Process to a Successful Large-format Porcelain Installation

A QUICK GUIDE TO HELP YOU STAY INFORMED AT EVERY STEP



01



In-home Consultation

We visit your home to gather necessary project details and provide guidance on available large-format porcelain options.

02



Estimate Development & Review

We generate an estimate based on your scope of work. It includes the cost of materials, fabrication, and installation services. Please review the estimate thoroughly.

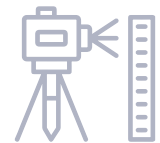
03



Schedule Demo & Prep

Schedule demolition and preparation services with your dedicated project specialist.

04



Schedule Measuring

Precise measurements are needed to ensure the large-format porcelain fits perfectly. This step is crucial to avoid any issues during the installation process.

05



Approve Final Layout

Take this opportunity to review and approve the final layout of your large-format porcelain project. This may involve vein matching, seam placement, color selection and edge options.

06



Project Fabrication

Moderno will proceed to fabricate your project once the final layout is approved. Depending on your project size, this process usually takes 7 to 10 business days.

07



Schedule Installation

Once the fabrication is complete, we will schedule the installation with you. Our trained team will come to your home and install the porcelain according to the approved layout and measurements. This step may take several days depending on your project's scope.

08



Customer Satisfaction Survey

We'd love to hear your feedback. This survey helps us identify areas of improvement. You will receive the survey via email or scan the QR code from your project specialist.

Please note this flowchart is a simplified representation of the customer onboarding process. The actual process may involve additional steps or variations based on specific requirements.